

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification for 2007**

**EB Docket 06-36**

Date Filed: February 27, 2008

Name of Companies

Form 499 Filer ID

Hancock Rural Telephone Corporation d/b/a Hancock Telecom .....805515  
Hancock Communications, Inc. (wholly-owned subsidiary).....815332  
Indiana Fones, Inc. (wholly-owned subsidiary).....819366

I, Tim Hills, certify that I am an officer of the companies named above, and acting as an agent of the companies, that I have personal knowledge that the companies have established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See* 47 C.F.R. § 64.2001 *et. seq.*

Attached to this certification is an accompanying statement explaining how the companies' procedures ensure that the companies are in compliance with the requirements set forth in section 64.2001 *et. seq.* of the Commission's rules.

The companies have not taken any actions against data brokers in the past year.

The companies have not received any customer complaints in the past year concerning the unauthorized release of CPNI.



Name: Tim Hills

Title: President

Statement of Compliance for 2007  
Customer Proprietary Network Information (CPNI)  
Hancock Rural Telephone Corporation d/b/a Hancock Telecom

- Company policy #19, adopted August 22, 2002 – “It is the policy of this Company to maintain and protect the confidential and proprietary information it possesses of its customers. Unless required to do so by law or unless such information will assist the Company in providing telecommunications services, no customer confidential or proprietary information will be given to third parties. For the purpose of this policy, “customer confidential or proprietary information” does not include any information published in any telephone directory.”
- Company policy #19, while expressing protection of CPNI, is being amended to address the new FCC requirements.
- Employees that regularly deal with CPNI were trained relative to the new rules beginning September 3, 2007 to ensure the proper handling of CDR’s, and customer data.
- Effective December 1, 2007, appropriate account change notification is being sent to customers at the address of record.
- A CPNI Compliance Officer was named in September 2007.
- Opt-out letters were mailed in September 2007.
- Changes were made to the billing and customer records software by the software vendor, Martin Group, and subsequently downloaded to Hancock Rural Telephone Corporation d/b/a Hancock Telecom on December 7, 2007, which will serve to protect CPNI and assist the company in its compliance with updated FCC rules.
- CPNI training and certification for the entire employee group was held on February 20, 2008.
- Adoption and disbursement of a new CPNI manual occurred on February 20, 2008.